

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVINFORM, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an **Environmental Management System**

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfils the requirements of the following standard

ISO 14001:2015

First issued on: 2008-04-02 Last issued: 2024-04-04 Validity date: 2024-12-30

Registration Number: ES-2008/0179

Alex Stoichitoiu

President of IQNET

Rafael GARCÍA MEIRO

CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia ICS Bosnia and Herzegovina Inspecta Sertificinti Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

^{*}The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



Certificate

Annex to IQNET Certificate Number

ES-2008/0179

SERVINFORM, S.A.

AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID)

List of additional locations:

SERVINFORM, S.A. A) AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID)

C) EDIFICIO NOVOSUR, AV DE LOS ROSALES 42. 28021 - MADRID

SVF FINANCE, S.L.U. E) AV DE LOS PREMIOS NOBEL 37. 28850 - MADRID

ARTEOS DIGITAL, S.L. F) AV DE LOS PREMIOS NOBEL 37. 28850 - MADRID B) PI LEGUIZAMON, CL GORBEIA, 1. 48450 - ETXEBARRI (BIZKAIA / VIZCAYA)

D) EDIFICIO JULIÁN CAMARILLO 16. 28037 - MADRID

G) PI LEGUIZAMON, CL GORBEIA 1. 48450 - ETXEBARRI (VIZCAYA)

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Alex Stoichitoiu

President of IQNET

Rafael GARCÍA MEIRO CEO

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IQNET Members*:

Original Electronic Certificate

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia ICS Bosnia and Herzegovina Inspecta Sertificinti Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

AENOR



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Activities within the scope of IQNet Certificate **SERVINFORM**, **S.A.** Number **ES-2008/0179** include the following:

- A. User service through Call Center. Telephone sales services. Customer Service Services through Social Networks. Data Recording. Support systems for the client's business through Back Office.

 Information processing. Electronic and online billing. Sending SMS.
 - B. Data recording and information processing. Sending SMS. Electronic and online billing.
- C. Digitization, indexing and manipulation of documents. Data recording and support systems for the client's business through Back Office.
 - D. Data recording and support systems for the client's business through Back Office.
- E. User service through Call Center. Telephone sales services. Data recording and support systems for the client's business through Back Office.
- F. Notification, advertising, direct marketing and billing services. Dispatch and home delivery of correspondence by any means of distribution. Fixed and variable printing, customizations, folding, enveloping, handling, packaging, bagging and shrink-wrapping of magazines, brochures, books and any type of document and/or object.

25 de 25 R-DTC-002.29

G. Notification, advertising, direct marketing and billing services. Dispatch and home delivery of correspondence by any means of distribution. Pre-pressing, fixed and variable printing, customizations, folding, die-cutting, enveloping, handling, packaging, bagging and shrink-wrapping of magazines, brochures, books and any type of document and/or object.

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